



BEHAVIORAL HEALTH INTEGRATION (BHI) SERVICE INFORMATION FOR PATIENTS

Q: What is Behavioral Health (BHI) Integration Service?

A: Behavioral Health Integration Service (BHI) is a service that gives you additional help managing behavioral and mental health conditions such as depression, anxiety, Alzheimer's disease, tobacco use, and other related conditions.

With BHI, your care team:

- Creates a personalized behavioral health care plan
- Regularly reviews and adjusts your plan if your condition is not improving
- Provides treatments such as medication management, psychotherapy, or other recommended therapies
- Performs proactive and systematic follow-up
- Coordinates your care with other providers involved in your treatment

Your provider or a designated team member will explain the services you may need and how your care will be coordinated.

Q: Who is eligible for Behavior Health Integration Services?

A: You may qualify for BHI if:

- Eventus WholeHealth provides your primary care or mental health care
- You have a diagnosed behavioral or mental health condition
- You consent to participate in BHI services

Q: Can a patient receive both Behavioral Health Integration Services and Chronic Care Management Services?

A: Yes, many Medicare patients qualify for both CCM and BHI. A patient must give separate consent to enroll in BHI and CCM.

Q: What are the Patients' Rights with Behavioral Health Integration Services?

- The Provider or designee of Eventus WholeHealth will explain to the patient (and/or the patient's caregiver, (if applicable) the BHI services available to, and appropriate for, the patient.
- The Provider or designee will administer all BHI Services that are applicable to the patient's conditions.
- Patients and/or POA have a right to decline BHI services by declining the service on the Eventus WholeHealth Consent.
- Patients have a right to a written or electronic copy of their care plan. This care plan is available via a paper copy, upon request and available in the patient portal electronically.
- Patients have the right to discontinue BHI services at any time (effective at the end of the calendar month). A patient may revoke this agreement verbally (by calling 888-849-7379) or in writing (to 6330 Quadrangle Dr Suite 500 Chapel Hill, NC 27517)

Q: Who can bill Medicare and other insurances for Behavioral Health Services?

A: Only one health care professional or hospital can bill for BHI in a calendar month.

Q: Is there a cost to the patient enrolled in Behavioral Health Integration Services?

A: The usual cost-sharing rules apply to BHI. Most patients are responsible for the usual Medicare Part B deductible and copayment/coinsurance. If you have supplemental insurance, it may also cover a portion of BHI.